



## Challenge

The Portuguese Bar Association (BA) faced challenges in managing the specific needs of its members. While the existing web portal was responsive, it lacked a dedicated mobile application, limiting accessibility and the range of services available to lawyers. The BA sought a comprehensive mobile solution that would streamline tasks, improve overall functionality and enhance the digital experience for lawyers and citizens alike.

Timeline of Key Milestones:

2021: Project kickoff with Caixa Mágica Software and BearingPoint

2022: Prototype development and user testing with BA members

**2023:** Launch of the BA App on Android and iOS

**2024:** Introduction of advanced lawyer-specific features such as the SADT duty management system

# Solution & Funcitionalities

Caixa Mágica Software collaborated with the BA and BearingPoint to create a specialised mobile application: the BA App. The app not only transposed existing portal services to a mobile platform but also introduced innovative functionalities designed to improve efficiency and accessibility for both lawyers and citizens.

Development followed agile methodologies, ensuring continuous updates and improvements. The solution includes a secure back office for content management, news dissemination and notification management, allowing stratified messaging based on user profiles.

#### Functionalities:



#### For Lawyers

**Deadline Calculator** for quick procedural and professional deadlines.

**Digital License with QR Code** for fast credential access.

**Secure Messaging** for direct messages, groups, and file sharing.

**Webmail and Payments** to manage email and quotas.

**SADT** for duty management with case info, alerts, geolocation, and urgent duty availability.



#### For citizens

**News & Events:** Stay informed about Bar Association activities.

### **Lawyer and Institution**

**Search:** Find legal professionals and institutions using geo-referencing.

Consult a Lawyer: Establish a digital communication channel between citizens and lawyers, accessible via the app and dedicated web portal.

## **Impact**

The BA App has brought the Portuguese Bar Association closer to its members while enhancing service accessibility. Lawyers now benefit from a dedicated mobile platform to receive timely notifications, communicate securely and streamline administrative tasks. Citizens gain better access to legal professionals through intuitive digital tools.

#### Key Outcomes and Impact:

**Enhanced Accessibility:** Lawyers and citizens can access critical services anytime, anywhere.

**Streamlined Legal Processes:** Features such as the SADT duty system and digital license improve professional efficiency.

**Digital Transformation:** The BA App represents a significant step in the Bar Association's journey toward modern, digital services.

**Future-Ready Platform:** Modular design allows for future integrations and continuous improvement.

The Portuguese Bar Association App demonstrates successful collaboration between Caixa Mágica Software and an institution committed to leveraging technology to benefit both legal professionals and the public. The app is available for free download on Android and iOS.

